# The joy you bring to children and families 2025







### The year at a glance

You are part of the CHAS family. Thanks to you, we provide unwavering care to children who may die young and their families, at every step on this hardest of journeys.

Our ambition is to ensure no one faces the death of their child alone.

#### Across Scotland in 2024-2025



Your generosity allowed us to support **419** babies, children and young people across Scotland, and **hundreds more** through our hospital palliative care teams.

We also supported nearly **2,000** family members with around **12,000** family support interventions.

#### In homes



Your support means we offered families more care and support in their own homes. Our CHAS at Home Team made **1,950** visits to family homes and provided **6.398** hours of care.





Your generosity meant we welcomed more families to Rachel and Robin House Hospices this year.



**801** hospice admissions



**3,199** bed nights for babies, children and young people



**157** Rainbow Room nights in our hospices



**6,211** night stays for families

### Roaring with Creativity





James enjoying messy play at Rachel House.



Watch this short film to find out more about the support available for children and families – just scan this QR code or visit our YouTube channel @supportCHAS.

## Your support helps families at their hardest of times

All the work you support, helps families in three critical stages of their journey:

Learning your child is seriously ill and may die young



When we got to Robin House, the staff were like real life angels and greeted us with open arms. We will never forget the love and support we received at Robin House and will always be so grateful for the care they showed our beautiful baby son.

Dana, Auley's mum



Living well

The prom at Rachel
House gave our young
people the opportunity
to make special
memories and enjoy the
excitement of a prom
they otherwise may
not experience due to
their life-shortening
conditions.



Dying well

and

bereavement

At the hospital, CHAS staff were absolutely amazing. They helped my children do footprints, handprints, pictures and foot casts with Hannah. These have genuinely become a lifeline for my family. Without them, I feel it would be so much harder.

Katrina, Hannah's mum



Living well - Magical memories created at special prom event

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The prom was an opportunity for my daughter to be treated like the princess she is, but would be so difficult to organise by ourselves. Being a carer, we often miss out on mother and daughter time. We both loved the opportunity to spend quality time together without the carer pressures.

Andrea, Isla' mum



This event was very special to us, as Billy has been through so much in his life and prom was never really something we thought would ever happen for him in his high school years. However, against all odds he is now in his very last year of school and prom has happened for him through Rachel House.

Kirsty, Billy's mum



It was a lovely surprise for her and all of us! It was so nice to see her attend a prom, something she would have missed out on otherwise. She also loved borrowing her sister's bridesmaid dress

for the occasion.

Michelle, Erin's mum



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With your loving care, we can be there for children with life-shortening conditions and their families – helping them to laugh, play, sparkle and make precious memories together.

#### Ellie's story

Ellie had a rare brain condition called Miller-Dieker syndrome which affected her development, causing seizures, breathing difficulties, weak muscle tone and trouble swallowing.

Ellie and her parents visited Robin House for respite support when Ellie was 17 months old, staying in the hospice for three nights. 66

It was just amazing seeing Ellie chilling out in the pool - she even fell asleep. Staff took photos and videos and played music. Our family also got to see her in the pool which was really special. It really was the best part of being at Robin House and fulfilling that wish.

Chris, Ellie's dad





Ellie with her parents Chris and Chloe



Mum Chloe said: "It felt like we belonged at Robin House with Ellie. We had as much or as little support as we wanted, and there were other families there too, who understood what we were going through. Being

there allowed us to be Ellie's mum and dad and just spend our time with her. The staff supported us in every way we needed."



## Your legacy - thank you

CHAS received over £4 million in gifts in Wills from our amazing supporters. This is the most we have ever received.

To know so many of our supporters are not only generously there for families now, but for families of the future, is what makes lasting impact possible.

This year, mum Cassy shared the story of her son Cole, and how grateful she is for the kind people who leave gifts in their Wills to CHAS. Here's what Cassy said in a recent interview for Remember a Charity Week:

"You cannot fathom how far your gift reaches. You're giving families like mine strength, peace, and the chance to live through the unimaginable."

Sharing her story to inspire more gifts in Wills means a lot to Cassy too





"It means Cole's name is said again. That he's remembered. That his story matters."

Thank you to everyone who has left a gift in their Will for future CHAS families. To read Cole's story, and find out more about gifts in Wills go to

www.chas.org.uk/legacy

Did you know gifts in Wills can cover the care of 1 in 6 children supported by CHAS this year?

## Thanks to players of the Local Hospice Lottery

Thanks to players of the Local Hospice Lottery, CHAS received an incredible net income of £675,000 in 2024/25. This generous support means more families had the chance to create precious memories together, from fun-filled family visits, to our hospice hydrotherapy pool, to laughter in their own gardens supported by specialist CHAS staff.

And it's not just children and families who benefit. CHAS supporters who play the lottery also share in the joy.







Every ticket makes a difference. By playing the Local Hospice Lottery, supporters are helping to ensure no family has to face the death of their child alone.

To find out more check out www.chas.org.uk/lottery

## An opportunity for children and families to make special memories

Caeden's condition meant he couldn't join his family on a holiday to Disneyland Paris, but that didn't mean he had to miss out on the magic. Thanks to our incredible Activities Team, Mickey Mouse paid a special visit to Robin House, bringing the magic of Disney to Caeden!



## More memories made at Rebecca Rocks

Rebecca Rocks returned to Robin House where children and families enjoyed sunshine-filled fun, face painting, food vans, bouncy castles, glitter tattoos, and music from Gemma and Girls R Loud.

Founded by Alistair and Andrea in memory of their daughter Rebecca, who died at Robin House in 2009, Rebecca Rocks celebrates her love of music and dancing. Since 2017, Rebecca Rocks has helped raise funds so children and families can experience the joy of live music and concerts.



Not all children can make it to concert venues, so bringing the festival to them is extra special.

## Surprise funding from People's Postcode Lottery makes a massive impact

It's with thanks to the generosity of players of People's Postcode Lottery (PPL) that CHAS received a surprise £150,000 donation. PPL sought us out after Storm Éowyn caused significant damage to our beautiful hospice gardens.

This donation made a huge difference to the hospice, ensuring we could fix the garden and so much more. Thanks also to our amazing CHAS volunteers who worked tirelessly on the tidy up.

Our hospice gardens are special places and often offer the only active, accessible outdoor space our families can enjoy and explore safely. They hold many precious memories for families and offer a quiet sanctuary for parents, siblings and loved ones.

PPL's generosity helped fix the storm damage and it enabled us to progress other vital work in Robin House, such as fixing the glass roof to the activities room to ensure this space is restored.



# Your support raised an incredible **£15.5 million** to run vital hospice services

It's thanks to you, our generous donors and supporters, that we have been able to raise this incredible amount. Everyone at CHAS is deeply grateful to all those who help and support us.

Only with your support, can we continue to be there and support families, so that no one should face the death of their child alone

Here are just some of the highlights from this year:

We continued to upgrade our stores and held pop-up shops, with the team generating an additional £14,000 in sales

A pop-up shop, supported by Brodies, at the Edinburgh International Conference Centre, enabled the Retail and Community Teams to raise **£5,500**  £39,000 was raised from our Knit Every Day campaign, bringing our knitting total in recent years to £129,000



£135,000 was raised from an auction of Ewan McGregor's whisky

The CHAS charity bookstore in Errol goes from strength to strength and achieved an incredible £41,000 from their Sunday sales in 2024



**1,170** supporters and friends of CHAS attended our high profile events, such as the Rocking Horse Ball and Fawkes-y Ladies Lunch, raising **£490,965** 

The JBay team, comprising over **60** volunteers, has raised an outstanding **£137,060.03** for CHAS, taking their total fundraising for CHAS since 2016 to **£608,157.81**. JBay also gifted CHAS with an amazing Car Prize Draw, which raised **£33,550** 



Since the start of Capital Sci Fi Con in 2016, it has raised over £480,000 for CHAS and the latest event in February 2025 raised £53.379.93



Trek raising over

£50,000

To find out ways you can get involved, visit www.chas.org.uk - join us and be part of an incredible community.

We are so grateful for the support we receive from our corporate partners, charitable trusts, and the many people who have generously donated to our work.

### Together we fly higher

Thank you to Loganair. Our partnership means, we can bring smiles, comfort, and precious memories to families navigating the most challenging journeys. Loganair's special support to CHAS families includes free flights for staff to reach families on Scottish islands who use our CHAS at Home service.

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With the support of Loganair we achieved more meaningful connection with the family than we had been able to establish in months working together from a distance. Delivering care and support to families can be about something as simple as showing up and holding them in a therapeutic space where they do not feel alone. Nothing can replace being there physically and I am so grateful that we were able to be there thanks to Loganair.

**CHAS at Home Social Worker** 

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What's more Loganair raised over £36,700 helping us to fund essential services, including CHAS at Home. From symptom management and emotional support, to moments of connection and play, these visits are a vital lifeline for families, especially those in remote or rural communities.



Could your company support CHAS? If so, please get in touch with us at support@chas.org.uk.

#### Your £1





goes directly to our activities to help families.



helps us raise the next pound and grow our services in the future.



Please visit www.chas.org.uk to view the CHAS Annual Report and Accounts 2024/25



## Thank you to our incredible volunteers

This year, 860 volunteers gave over 42,000 hours of their time to CHAS - contributing approximately £800,000 in value. An overwhelming 96% told us they enjoy their volunteering, reflecting the deep sense of purpose and connection they find in their roles



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# CHAS provides unwavering care to children and families across Scotland in hospices, in family homes, and in hospitals.





This heart symbol shows where our staff are based.

The darker colours on the map show where we support higher numbers of children and families.

#### Hospices

- Robin House Children's Hospice, Balloch
- Rachel House Children's Hospice, Kinross

#### Homes

 Our CHAS at Home Team travel across the country to provide care in family homes.

#### Hospitals

CHAS has specialists based in

- Royal Aberdeen Children's Hospital
- Simpson Centre for Reproductive Health, Edinburgh
- Royal Hospital for Children and Young People, Edinburgh
- Royal Hospital for Children, Glasgow
- Raigmore Hospital, Inverness
- University Hospital Crosshouse, Kilmarnock







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